



December 15, 2004



Dear Everyone at Ma Williams,
We thank you so much for all of your time and assistance in purchasing our new home from Silvercrest.

We wanted all of you to know how much we are enjoying our new residence. We could not have made it happen without your guidance and willingness to help.

We are very happy we chose Ma Williams, and very much appreciate all that was done by all the staff there. They were always responsive to our needs.

We wish you all a wonderful Holiday Season and a Very Happy New Year ahead.

Very truly yours,
Carol and Sid Sykes

4283 Valley View Avenue
Novato, CA 94940

Dear Jane,



Wishing you and yours
a wonderful holiday season

Thank you so much for all the time spent with us, and for being so responsive to our needs as we made the choice for our new Silvercrest home.

We finally moved in the end of August and are truly enjoying it. It is just what we wanted.

Please use the enclosed in a way to give yourself pleasure.

Sincerely,
Carol and Sid Sykes