BARONA INDIAN RESERVATION



April 15, 1997

To whom this may concern,

My name is Paul Darby, and I am a member of the Barona Band of Mission Indians and Tribal Council Member. Barona is located about 35 miles east of downtown San Diego. The purpose of this letter is to express how terrific, wonderful and professional "Ma Williams" Manufactured Home Sales has been to me and my family in achieving one of our major goals, purchasing our "Dream Home!"

We shopped locally, East San Diego County, and was not satisfied with what any of the other manufactured home dealers had to offer us (ie; prices of their homes, understanding of our needs, lack of knowledge of tribal lands/tax exempt status as it pertains to home purchases on tribal lands, etc.). We then decided to take an hour and 15 minute drive to "Ma Williams" in Hemet. We were referred to them by my Uncle Charlie, who had purchased his manufactured home from "Ma Williams" a few years ago. Actually, we shopped a little more while in Hemet at other manufactured home dealers, but none of the other manufactured home dealers, but none of the other manufactured home dealers, but none of the other manufactured home dealers were williams" could. It was far worth the trip. From the very beginning they treated us with the upmost integrity, very professionally and kindly. For some reason other dealers were evasive about giving us a total price of a home unless we agreed to purchase it from them. Everything that was promised to us during negotations was delivered. Any services that have been needed, has been scheduled by "Ma Williams" and completed in a prompt and timely manner.

Betty Thorpe saleswoman extraordinary did not hesitate to produce what we requested, not only a total price, but the best price on the model we selected.

Katie Maxwell the financial wizard, was very detrimental in securing the most beneficial loan for us (the best interest rates available and the lowest down payment.)

Dennis Williams was exceptional in overseeing the whole transaction and making sure we were 100% satisfied.

It's been over 6 months since we purchased our home and they still keep in touch with us, inquiring about our satisfaction or just to say "hello". They are like family members to us.

I could go on and on about how wonderful "Ma Williams" and our home are but I think you get the message - We are 100% satisfied and more. I highly recommend "Ma Williams" Manufactured Home Sales.

Sincerely

Paul Darby

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Paul Darby Tribal Council

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